

HOW TO VIDEOS: QR CODES

We have a full library of how-to videos that are readily available on our website, but sometimes you just want to get to where you're going as quickly as possible. These handy codes will do just that — take you right to the topic you need right now. The answers you need are as close as your phone!

USING A QR CODE:

- 1** Focus your smartphone's camera* on the QR code
- 2** The website will appear at the top of the screen
- 3** Click the link to the website



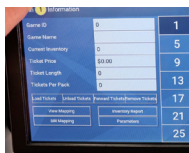
*Some Android phones may require you to download a QR code reader.

GAME TOUCH 20 & 28



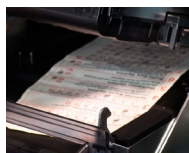
Sign-On & Management Function

Signing on and accessing management functions



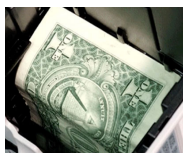
Clearing a Play Slip Jam (Game Touch 28)

Clearing jams and cleaning the play slip reader to prevent them



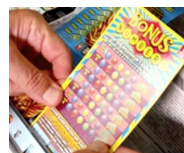
Clearing Bill Jams

Accessing the cash box and bill acceptor to clear jams



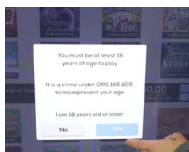
Loading & Unloading Scratch-its

Loading and unloading Scratch-it tickets



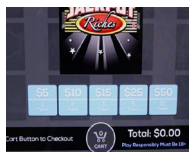
Accessing the Help Screen

Locating and using the help screen and ADA "flip screen"



Using the Shopping Cart

Adding or removing items and checking out



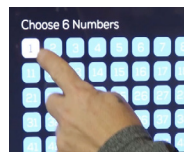
Loading Paper & Clearing Jams

Opening the printer to reload or clear paper jams



Adding the Multiplier to Jackpot Games

Choosing numbers, multipliers and multiple draws



Cleaning Equipment

Cleaning products and best practices

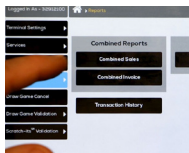


RETAILER COMPACT



Accessing & Printing Reports

Running and printing standard reports



Printing & Validating Tickets

Printing & validating tickets using the Retailer Compact terminal



Equipment Basics

High-level overview of types of lottery equipment you may have at your location

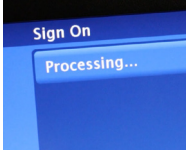


VIDEO LOTTERY TERMINAL SUPPORT



Signing on to iLink

Entering your password



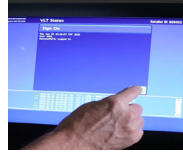
End of Day Reports

Using your end of day report to determine deposit amount



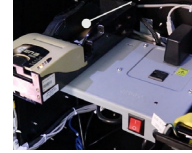
Validating Tickets

Validating single or multiple cash slips



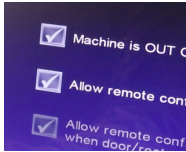
Loading Paper

Best practices for loading paper in terminals



Disabling VLTs

How to disable Video Lottery Terminals



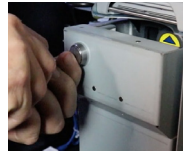
Opening VLT Doors

Best practices for opening doors of all terminal types



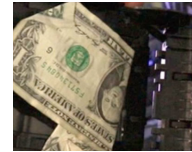
Cash Box

Opening, removing, and replacing the cash box



Bill Jams

Clearing cash jams in a bill acceptor



Clearing Paper Jams

Opening the printer to clear jams



Cleaning VLTs

Best cleaning practices for Video Lottery and iLink terminals



QUICK REFERENCE GUIDES

GT20 Quick Reference Guide



GT28 Quick Reference Guide



Retailer Compact Reference Guide



MORE RESOURCES

Find more at oregonlottery.org/for-retailers

